Chitram Galaxy HD

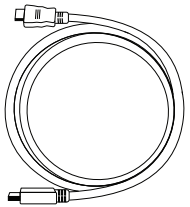
Quick User Guide

chitramTV

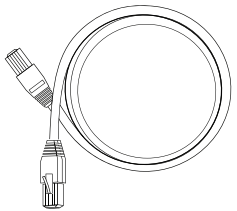
COMIGO

What's in the box?

Chitram Galaxy HD

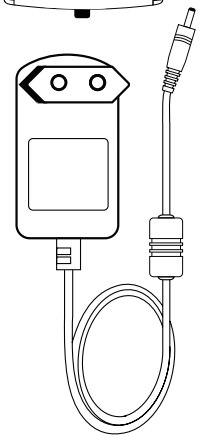


HDMI cable



Ethernet cable

Remote Control (including batteries and a plastic tab)

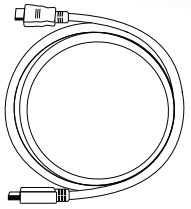


Power adapter

Setting up your system

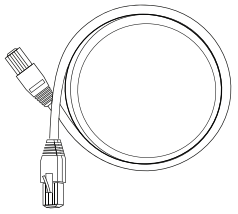
! Important: the power adapter is the last one to be connected (it should be plugged-in only after the HDMI and the Ethernet cables are plugged-in)

Chitram Galaxy HD



HDMI cable:

Connect the HDMI cable to Chitram Galaxy HD and to your TV



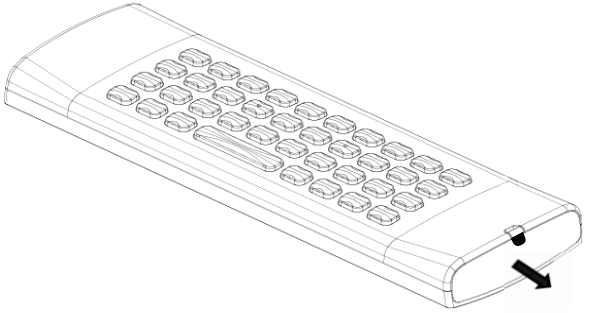
Ethernet cable:

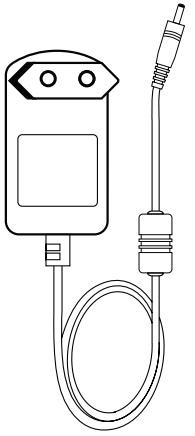
If you use a wired network, connect the cable to the Chitram Galaxy HD and to your router.

If you use a wireless network you will be able to set it up during the welcome process (see page 8).

Prepare the remote control:

Remove the plastic tab to enable battery contact before using your remote control for the first time



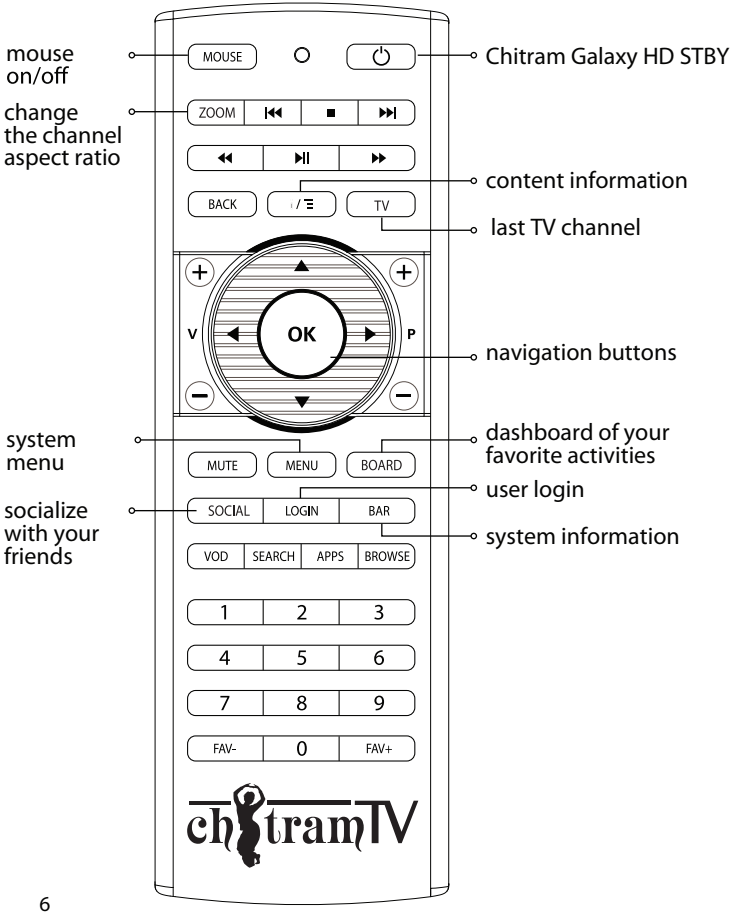


Power adapter:

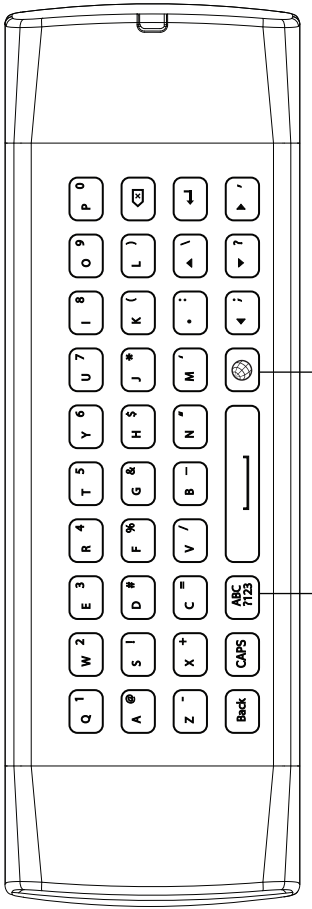
Connect the power adapter to your Chitram Galaxy HD and to the wall outlet

Remote control

Control Side



Keyboard Side



Completing the setup:

1. Turn on your TV, make sure it's tuned to the same HDMI input your Chitram Galaxy HD is connected to
2. You will either see a "Welcome" screen, or a Comigo logo screen (if so, please wait about one minute for a "Welcome" screen to appear)
3. Continue following the on-screen instructions and you will be able to:
    - Set up your internet connection
    - Adjust screen size to your TV

* Note: D uring the initial setup the Chitram Galaxy HD will reset itself.

4. Enter your Chitram TV user information
5. Chitram TV setup:
    - Choose your server
    - Choose your picture quality (bitrate)
    - Set necessary time shift
    - Change code for restricted channels

Congratulations – you are now connected!

Pressing the Up/Down arrows on the 4-way navigation keys of the Remote Control will allow you to view the list of available channels

Having trouble completing the guided setup?
Check out pages 12-13

Learn more about Chitram Galaxy HD

- Access Multimedia files residing on the wireless home network or on a hard drive connected to your Chitram Galaxy HD: whether it's music, photos or personal content
- Browse the web and enjoy the wide variety of internet based content
- Access the VOD library
- Access Online Videos to watch videos which were shared by your friends in Facebook
- Explore and search for friends or content and other items, whether in your personal files, VOD catalogue or in specific pre-defined websites
- Control your network settings, user profiles, privacy settings and more
- Enjoy some Android Apps

Please note: Chitram Galaxy HD features are constantly being enhanced and enriched.

Therefore, you will always be able to enjoy our new various features and capabilities as will be released from time to time.

All you have to do is just keep your Chitram Galaxy HD plugged in and connected to the internet so that it can download the latest software updates automatically.

Troubleshooting

- Black screen? Your TV does not display a Comigo screen?

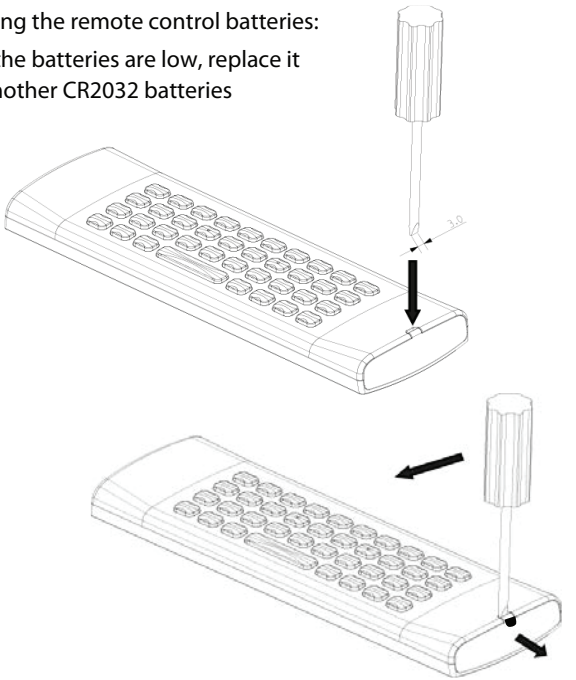
  Make sure your TV input source matches the physical connection used to connect your Chitram Galaxy HD. Press the Input selection button (also called Source) on your TV or TV Remote to cycle through the various video inputs until you see a Comigo screen.

- You cannot see a picture on your TV?
  1. Make sure your TV is turned on
  2. Make sure all connectors are pushed in properly
  3. Make sure that the Chitram Galaxy HD is connected to the power and turned on (front panel LED should be green)

- Cannot connect to your wireless home network during the setup?
  1. For Wi-Fi operation you need to ensure that you have at least the minimum required signal strength. If you are not getting 2 or more signal-strength bars in the“wireless network” setup screen, then adjust the location of your Chitram Galaxy HD and/ or the location of your wireless router
  2. Make sure there are no obstructions, like cement walls, between your Chitram Galaxy HD and your wireless router
  3. Make sure you select “Wireless” and not “Ethernet” on the “Network connection” screen
  4. Make sure you select the correct wireless router name on the “Network connection” screen
  5. If your network has security-enabled then make sure you input the correct password (case-sensitive)

- Changing the remote control batteries:

  When the batteries are low, replace it with another CR2032 batteries



FCC part 15.19:
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: RGE-CMGSBOF9C1

FCC part 15.105:
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio TV technician for help

FCC part 15.21:
Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Exposure to radio frequency energy:
This device and its antenna must not be co-located or operated in conjunction with any other antenna or transmitter. To comply with FCC RF exposure requirements, only use supplied antenna.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment must be installed and operated with a separation distance of at least 20 cm from all persons.

INDUSTRY CANADA (IC) COMPLIANCE NOTICE
This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause

interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC Radiation Exposure Statement:
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

AVIS D'INDUSTRY CANADA (IC)
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Déclaration d'Industrie Canada (IC) sur l'Exposition aux Rayonnements :
Cet équipement est conforme aux limites d'exposition aux rayonnements définie par l'IC RSS-102 pour un environnement non contrôlé. Cet équipement doit être installé et utilisé en gardant une distance minimale de 20 cm entre le système radiant et vous.

Intellectual Property and Other Notices
The terms HDMI and HDMI High-Definition Multimedia Interface and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are registered trademarks of Dolby Laboratories.

COMIGO® and any proprietary product or service names contained in this document are either trademarks or registered trademarks of Comigo Ltd. and may not be copied, imitated or used, in whole or in part, without the prior written permission of Comigo Ltd. All other trademarks, registered trademarks, product names, service names and company names or logos mentioned herein are the property of their respective owners.

Need help or assistance?
Just visit www.chitram.tv

chitramTV

COMIGO

HD DOLBY DIGITAL PLUS HDMI HIGH-DEFINITION MULTIMEDIA INTERFACE

Rev-1 P/N: PAC200031