

USER MANUAL

A17

User manual for the A17 smartphone,
Android™ operating system.

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— About this manual

Product description

This product runs on the Android™ operating system, and it is important to familiarise yourself fully with its operation in order to guarantee proper use.

Senwa Global International may change this product without prior written notice and reserves the right to interpret the performance of the product. Due to different software versions and mobile telephone operators, the appearance of this product could differ from that shown here. Please consult your product for further details.

Before using your product

Senwa Global International is not responsible for the improper use of the product, of the product accessories, or of the management of the product storage. Read all the information provided in this manual.

Operation of this product

The operation of this equipment is subject to the following two conditions:

1. This equipment or product may not cause harmful interference.
2. This equipment or product must accept any interference, including interference that may cause undesired operation.

Emergency alerts. Emergency alerts notify you of imminent threats and other situations. There is no charge for receiving an emergency alert message.

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01 Introduction

Powering on for the first time

1. Press and hold the power button until the logo appears.
2. A setup process will appear on the screen. Follow the instructions to complete the setup.

Sign in with your Google Account

Your Google Account is the account you use to access Google services such as Gmail, Google Play, Google Calendar and more. You can create or sign in to an Account during the initial setup. To manage your Account, go to **Settings > Passwords, passkeys and accounts**.

Note: You do not need a Google Account to use the phone. You can tap **Skip** during the initial setup and add an account later in Settings.

Charging your phone

Before using your phone for the first time, you may need to charge it. Go to the section **Charging the phone** in this manual.

Charging the phone

Displaying the battery percentage

Find the battery level in:

- The status bar.
- **Settings > Battery** to view it.

Charging the battery

Using a USB cable and an adapter:

1. Connect the charging cable to the USB Type-C port located at the bottom of the phone.
2. Connect the other end to the power adapter.
3. Insert the adapter into a suitable electrical outlet.

Note: The battery is internal and cannot be removed by the user. The charging animation disappears when the charging process finishes.

01 Introduction • continued

Battery saver

You can extend the duration of your phone's battery and make the charge last longer. Go to **Settings > Battery > Battery Saver > Use Battery Saver** to activate this function.

Note: The phone loses functions while this feature is activated, including location, notification alerts and background synchronisation.

02 The phone

Description



1 — Screen:

Access your phone.

2 — Volume buttons:

Adjust the volume of the phone.

3 — Power button:

Press and hold. Press and hold to turn the phone on and off.

On and Off. Press to turn the screen on or off.

4 — Fingerprint:

Unlock your phone with your fingerprint.

5 — Navigation buttons:

Back. Tap to go back and open the screen you were previously working on.

Home. Tap to open the home screen.

Recents. Tap to access previously opened applications.

02 The phone • continued

6 — Camera:

Use the front camera and the rear camera to take photos and video.

7 — Flash:

Use to improve lighting conditions.

8 — Earpiece / Speaker:

Earpiece. Use to listen to calls.

Speaker. Use for multimedia content.

9 — USB Type-C port:

Charging and connection interface.

10 — SIM card slot:

Nano SIM card. Needed in order to use cellular networks.

Installing the Nano SIM card

Installation of a Nano SIM card:

1. Turn off your phone (wait a few seconds before inserting the Nano SIM card).
2. Find the Nano SIM card tray, located at the bottom of the phone.
3. Use the tool to remove the tray.
4. Insert or remove the Nano SIM card.
5. Place the tray back into the phone completely and in the same orientation as when you removed it.

Note: Pay attention to the position of the Nano SIM card in order to insert it correctly.

Basic gestures

- **Tap / Touch.** Tap or touch an item on the screen to interact with it.
- **Press and hold.** Press and hold an item on the screen to interact with and control the particular function of that item.
- **Swipe.** Move a finger across the screen quickly.
- **Scroll.** To scroll, move a finger across the screen without pausing.
- **Zoom.** Place two fingers on the screen to zoom in and to zoom out.
- **Auto-rotate.** From the quick settings, tap the Auto-rotate icon to activate or deactivate this function as convenient.
- **Screenshot.** Tap Recents and tap the Screenshot icon.

04 Navigating the home screen

Status bar

The top margin of the screen, which contains icons for time, connection, battery and notifications.



Notification panel

Smart Light

The phone has a function called “**Smart Light**”. This is an alert function for incoming calls, notifications, low battery, charging and boot mode. Go to **Settings > Smart Light** to configure this function.

To view notifications

From the top margin, swipe down once to see your incoming notifications.

- To open a notification, tap the notification.
- To close a notification, swipe it to the left or to the right.
- To close all notifications, tap **CLEAR ALL**.

To view the quick settings

From the top margin, swipe down to see the quick settings panel.

- Tap the pencil icon to edit the panel.
- Tap the settings button (gear-shaped icon) to see all the settings of the phone.

Navigation buttons

Use the buttons from the bottom margin of the screen to navigate.

Home screen

Home screen extension. Swipe to the left or to the right to see the home screen extension.

Change the wallpaper. From the home screen, press and hold on an empty space on the screen. Select **Wallpaper & style**.

App list

From the bottom margin, swipe up to see the app list. You will be able to see all the applications installed on your phone in this menu.

05 Button basics

Turning the phone on

Press and hold the power button until the screen with the logos appears.

Turning the screen on or off

Press the power button once until the screen turns on or off. When the screen is turned off, the phone locks automatically when the lock function is activated.

Turning the volume up

Use the **Volume up** button to adjust the volume of calls, music, video or notifications; it can also be used to take photographs.

Turning the volume down

Use the **Volume down** button to adjust the volume of calls, music, video or notifications.

Google Assistant

Go to **Settings > System > Gestures**. Here you will find additional options to configure and personalise your phone.

Options dialog

Go to **Settings > System > Gestures**. Here you will find additional options to configure and personalise your phone.

Restarting the phone

Press and hold the power button for an extended period until an options dialog box appears. Tap **Restart**.

Turning the phone off

Press and hold the power button for an extended period until an options dialog box appears. Tap **Power off**.

06 Managing applications

Opening applications

From the bottom margin, swipe up to see the app list.

Closing applications

To close an application, tap **Recents** and swipe up on the application window.

Uninstalling

1. Press and hold the application you want to delete.
2. Scroll to **Uninstall** and release the application; after this action, a message will be shown asking you “Do you want to uninstall this application?” .

Note: Some pre-installed applications cannot be uninstalled.

Creating application shortcuts

- Press and hold the application in the App list.
- Scroll on the Home screen or the home screen extension.

Creating a group of application shortcuts

1. Press and hold an application and drop it on the icon of another application on the Home screen to create a folder.
2. Name the folder.
3. Release the application to create the shortcut.

Removing applications from a shortcut group

1. Press and hold the application you want to remove.
2. Scroll to **Delete** and then lift your finger from the screen.

Deleting a group of application shortcuts

1. Press and hold the folder you want to delete.
2. Scroll to **Delete** and then lift your finger from the screen.

06 Managing applications • continued

Multimedia

Camera. The Camera application allows you to take photographs and video. There are several functions in the application to help you capture or edit photos and videos.

Note: To view the photographs captured with the device camera, use the **Photos** application, which comes pre-installed from the factory. You can access it from the Google folder, located on the home screen or in the app drawer.

FM Radio. The phone is equipped with an FM Radio application.

07 Setting up basic connections

Connect to a Wi-Fi network

Use the Wi-Fi function to access the Internet.

1. Go to **Settings > Internet & networks > Internet**.
2. Activate the Wi-Fi function.
3. Tap a network to connect.
4. Follow the instructions on the screen to complete the connection.

Connect to a cellular network

You need an active Nano SIM card in order to make telephone calls or send messages with your phone. Check with your cellular network provider that the card is activated.

Connect to Hotspot

Share the Internet connection between devices by creating a Wi-Fi or mobile data connection.

1. Go to **Settings > Internet & networks > Hotspots and connection via mobile devices**.
2. Activate one of the available Hotspot functions.
3. Follow the instructions on the screen to complete the connection.

07 Setting up basic connections • continued

Turn on airplane mode

Airplane mode deactivates the wireless communications of your phone. Your phone can run applications that do not require a network or signal. Go to **Settings > Internet & networks > Airplane mode**.

Note: You can also access airplane mode through the quick settings.

Connect Bluetooth devices

The Bluetooth function allows you to connect your phone to compatible Bluetooth wireless devices. To pair with your phone:

1. Go to **Settings > Connected devices > Pair new device**.
2. Select the device to which you want to connect.
3. Follow the instructions on the screen to complete the connection.

Unpairing Bluetooth devices

Once you pair your phone with the device, they will remain paired unless the connection is interrupted manually.

1. Go to **Settings > Connected devices > Pair new device**.
2. Find the device you want to unpair by selecting the gear icon.
3. Choose **Forget this device**.

Connecting through the USB port

Connect through a USB cable using a compatible connector or adapter to transfer documents and other files between your phone and your computer.

08 Settings

From the Home screen, swipe up to see the app list. Select the **Settings** application:

Google

- Manage your Google Account(s).
- Manage Google services.
- Manage the preferences of your Google Account(s).

Internet & networks

- Make a Wi-Fi connection.
- Make a Hotspot connection.
- Check cellular networks.
- Activate Airplane mode.

Connected devices

- Make a Bluetooth connection.
- Connect devices to multiple connection preferences.

Apps

- Manage the applications and their settings.
- View your screen time.

Notifications

- Set the notification settings.
- View the notification history.
- Manage the notifications.
- Activate Do Not Disturb.

08 Settings • continued

Sound & vibration

- Configure the volume of various functions.
- Configure the tones of various functions.

Modes

- Activate Do Not Disturb.
- Set Bedtime.
- Set Driving.

Display

- Manage the brightness level.
- Configure the lock screen.
- Manage various display functions.

Wallpaper & style

- Set the lock screen wallpaper.
- Set the home screen wallpaper.
- Manage the display settings.

Storage

- Manage the file storage of your phone.

Battery

- View the battery percentage.
- Manage the battery usage.
- Activate Battery Saver.

08 Settings • continued

System

- Set the language.
- Manage the keyboard.
- Configure gestures.
- Set the date and time.
- Search for and install the system update.
- Reset or erase the data of the phone.

About phone

- General information about your phone.
- Details of your phone.

Security & privacy

- View security and privacy alerts.
- Activate Find My Device.
- Search for and install system updates.
- Manage privacy controls.

Location

- Configure the use of location.
- Manage the location permissions of applications.

Passwords, passkeys and accounts

- Manage your Accounts.

08 Settings • continued

Digital Wellbeing & parental controls

- Manage screen time.
- Set Bedtime.
- Manage interruptions.
- Set up parental controls.

Safety & emergency

- Manage medical information.
- Activate Emergency SOS.
- Activate emergency alerts.

RAM expansion via MEGA RAM

- Increase the RAM space of your phone.

DuraSpeed

- Improve foreground applications by restricting background applications.

Smart Light

- This function allows alerts for incoming calls, notifications, low battery, charging and boot mode.

Accessibility

- Find a list of the assistive technologies to help personalise your phone.

Scheduled power off / on

- Activate the power-on or power-off time.
- This function allows fewer interruptions when necessary.

Smart controls

- Smart activation and raise to check the phone.

09 Setting up security protections

Security status

Find My Device. Find My Device helps to locate a lost or misplaced phone. A Google Account is required for its use. To activate it, go to **Settings > Security & privacy > Find My Device**.

Security update. Security update allows you to search for and install software updates. Go to **Settings > Security & privacy > Security update** and follow the instructions on the screen.

Device security

Screen lock. Screen lock is a secure screen that is used to limit the access to your phone. Go to **Settings > Security & privacy > Screen lock** to choose between multiple options.

Fingerprint unlock. Your phone comes equipped with a Fingerprint function. Use this function to unlock your account in a secure and convenient way, to authorise purchases and payments, and to sign in to an application. To activate it, go to **Settings > Security & privacy > Device unlock > Fingerprint**.

Clearing cached data

To clear data and cache and recover storage space:

1. To clear them, go to **Settings > Applications > All applications** and select the application. Tap **Storage & cache**.
2. Then select **CLEAR STORAGE** and **CLEAR CACHE**.

10 Additional information

IMEI number

Your phone has a unique IMEI number. You can view the IMEI number of your phone by pressing the code ***#06#** on the phone keypad.

Calls

Dialling a number

- Go to **Phone**, tap the phone icon and open the dialling icon. Enter a number using the keypad and tap the icon to dial.
- Go to **Phone** and select one of the tabs: **Favourites** / **Recents** / **Contacts**. Scroll through the chosen tab and select the desired contact.
- Go to **App list > Contacts**. Scroll through the list and select the desired contact.

Answering an incoming call

- Swipe the icon up to answer an incoming call.

Rejecting an incoming call

- Swipe the icon down to reject the call.

Note: Missed calls will be recorded in: **Phone** > the **Recents** tab.

11 Call and video call technology

Your phone supports 4G / VoLTE calls and 4G / ViLTE video calls. For this function a Nano SIM card with these capabilities is required:

VoLTE call & ViLTE call

- **VoLTE call** — “**high definition voice calls**” . VoLTE offers an HD quality service for voice calls made through the cellular network.
- **ViLTE call** — “**high definition video calls**” . ViLTE allows you to make HD video calls and to switch between voice calls and video calls.

Note: These services should be activated by default. To verify, consult your service provider.

VoWiFi call — “**high definition voice calls**” . VoWiFi offers an HD quality service for voice calls made through a Wi-Fi network.

12 Phone specifications

Cellular operation note

Your phone has the ability to operate on the following cellular radio frequency (RF) bands:

Band	Frequencies / bands
GSM	850 / 900 / 1800 / 1900 MHz
WCDMA	850 (B5) / B6 (850 UMTS) / 900 (B8) / 1700 (B4) / 1900 (B2) / 2100 (B1) / B19 (800 upper) MHz
FDD	B1 / B2 / B3 / B4 / B5 / B7 / B8 / B12 / B13 / B17 / B18 / B19 / B20 / B25 / B26 / B28a / B28b / B66 / B71
TDD	B34 / B38 / B39 / B40 / B41F

Product nominal characteristics

Item	Nominal value
Battery	Rechargeable lithium-ion battery
Nominal voltage	3.91 V
Nominal capacity	5160 mAh / 19.785 Wh

Adapter

Parameter	Rating
Input	100–240 V AC — 50/60 Hz — 0.9 A
Output	5 V DC — 3.0 A — 15.0 W 9 V DC — 3.0 A — 27.0 W 12 V DC — 2.5 A — 30.0 W 15 V DC — 2.0 A — 30.0 W 20 V DC — 1.5 A — 30.0 W
PPS	5–11 V DC — 3.0 A (30.0 W MAX)

13 Safety warnings

Keep out of the reach of children

Keep the phone and all its accessories out of the reach of small children, to avoid choking hazards.

Road safety comes first

Do not use mobile devices while driving. Use a hands-free kit if you need to make or receive an important call while driving. In some countries, making or receiving calls while driving is illegal.

Turn the phone off on the aircraft

Wireless devices can cause interference in aircraft. The use of a mobile device during a flight is illegal and dangerous. Please make sure that your phone is turned off during the flight.

Turn the phone off when entering hazardous areas

Strictly respect the laws, codes and regulations on the use of mobile devices in risk areas. Turn your phone off before entering a place susceptible to explosion, such as petrol stations, oil depots, chemical plants or sites where any flammable or explosive material is handled.

Follow all special regulations

Follow the special regulations in force in each case, for example in hospitals, and always turn your phone off when its use is prohibited or when it may cause interference or be dangerous in any way.

Medical equipment

Use mobile devices with caution near medical apparatus, such as pacemakers, hearing aids and other electronic medical devices, since the phone may cause interference in this type of equipment.

Interference

The conversation quality of any mobile device can be affected by radio interference. Inside the phone there is an antenna located below the microphone; do not touch the antenna area during a conversation, to avoid a possible deterioration of the sound quality.

13 Safety warnings • continued

Qualified service

Only qualified personnel should repair the phone. Repairing the phone yourself can represent a serious danger and invalidates the warranty.

Accessories and batteries

Use only official accessories and batteries. Once the battery charging is complete, do not leave your phone connected to the power source for a prolonged period of time; the phone is not designed to remain connected to the electrical power source for a prolonged time, and doing so could cause damage to the phone or be dangerous.

Follow local regulations

Use the phone sensibly and appropriately, respecting the laws, rules, uses and customs of each area.

Emergency calls

Make sure that the phone is on and in service, enter the emergency number (it will vary depending on the country in which you are) and then press the dial key. Indicate your location and state your situation briefly. Do not end the call until you are told to do so.

IMPORTANT: Like the rest of mobile devices, this phone does not necessarily support all the functions described in this manual in the event of mobile network transmission problems. In addition, some networks are still not compatible with the emergency call service. Therefore, do not rely solely on the phone for essential communications, such as first aid. For more information, consult your local network operator.

Airbags

Do not place the phone or its accessories in the airbag deployment area of the car; doing so could cause personal injury if the airbag system is activated.

Take care of your hearing and your sight

When using the headphones, make sure to adjust the volume carefully, avoiding listening to music too loudly, since it could damage your hearing. Likewise, do not place the screen of your phone too close to your eyes and try to keep some light on in the environment while using it.

14 Precautions

This phone is carefully designed with detailed finishes. Please take special care when using it. The following suggestions will help to extend the useful life of your phone and guarantee the warranty period:

- Keep the phone dry and away from rain, humidity and any other liquid substance that could oxidise the electronic circuits.
- Do not use or store the phone in places with dust or other suspended particles, in order to avoid damage to the phone.
- Do not expose the phone to any source of heat, such as radiators or dryers. High temperatures shorten the life of the electronic circuits and damage the battery and some plastic parts.
- Do not store the phone in extremely cold or hot environments. This phone is designed to be used in environments with ambient temperatures ranging between **0 °C (32 °F)** and **35 °C (95 °F)**; continuous exposure to very high or very low temperatures can cause the accumulation of humidity inside the phone, damaging the electronic circuits when moving from a cold area to a warmer one, and shortening the useful life of the battery and of the phone.
- Do not throw or hit the phone, since it could destroy the internal circuits and the high-precision components that make it up.
- Your phone can be inspected by X-ray machines, such as those used on the conveyor belts of airport checkpoints, but it should not be exposed to magnetic detectors or hand-held scanners.
- Do not use cleaning products to clean your phone. Use only a clean, dry cloth.
- Do not paint your phone. This could obstruct the moving parts and the slots or ventilation points of your phone.

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Federal Communication Commission Interference Statement

FCC ID: 2AZYA-A17

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Radiation Exposure Statement:

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions (Head: 0mm, Body: 10mm) accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

The use of holsters and similar accessories should not contain metallic components in its assembly, the use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.