



# QUICK START GUIDE

For a full explanation of all the features and instructions, please refer to the User's Guide (available for download from [support.hubbleconnected.com](http://support.hubbleconnected.com)).

## 1. Contents Inside Box

### BABY MONITOR

#### Model:

Go Baby Plus 5.0 Video Baby Monitor (HB585AI)

Go Baby Portable Plus 5.0 Video Baby Monitor (HB588AI)

Go Baby Plus Baby Camera (HB585AIBU)

Go Baby Portable Plus Camera (HB588AIBU)

GoBaby Parent Unit (HB585AIPU)

GoBaby Parent Unit (HB588AIPU)



Baby Unit  
(Camera)



Parent  
Unit



Portable  
Battery



Camera  
Support Sleeve



Mounting  
Wall Plate



Wall Wire  
Cover A



Wall Wire  
Cover B



Wall Wire  
Cover C



USB Power  
Cable



USB  
Charger

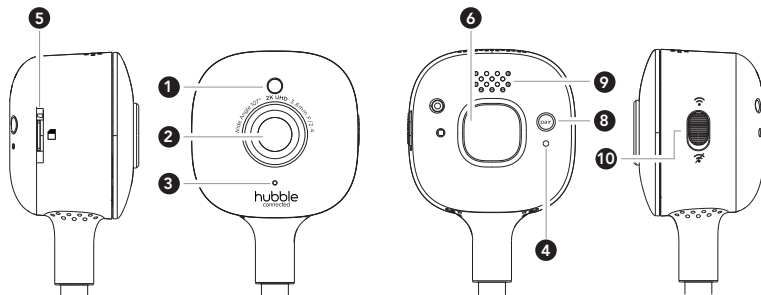


Quick Start  
Guide

## WARNING:

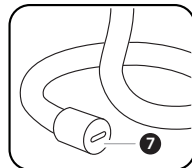
Strangulation hazard. Children have STRANGLED on cords. Keep this cord out of the reach of children (more than 3ft (1m) away). Never use extension cords with AC Adaptor. Only use the AC Adaptor provided.

## 2. Overview of the Camera Unit

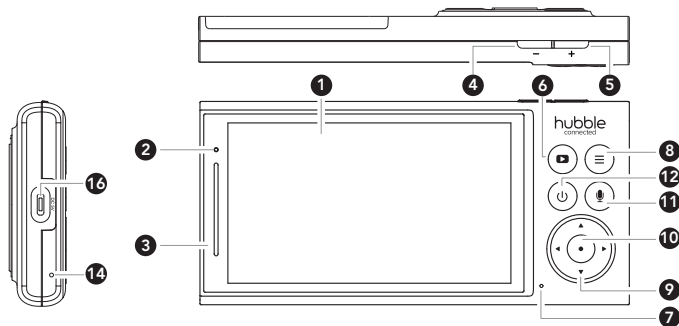


1. Light sensor
2. Camera Lens
3. Microphone
4. Power LED Indicator
  - Steady Red: Offline
  - Steady Green: Connected
  - Blink between Red and Green alternatively: Pairing

5. Micro-SD card Slot
  - Support up to 128GB memory storage
6. Night Light
  - Support up to 7 colors
7. USB-C Power Socket
8. PAIR Button
9. Speaker
10. Wi-Fi ON/OFF Switch

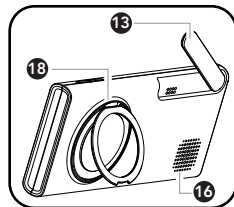


### 3. Installation of the Camera



1. Display (LCD screen)
2. Power and Connection LED
  - Green when mains power connected
3. Sound Level indicators (Green, Amber, Red, Red)
  - Show the sound level detected by the Baby Unit (the louder of sound detected, the more LEDs light up.)
4. VOLUME -
5. VOLUME +
6. Display ON/OFF button
7. Microphone

8. MENU button
9. Navigation button
10. OK button
11. TALK button
12. Power button
13. Antenna
14. RESET pin hole
15. Speaker
16. USB-C Power Socket
17. Round ring stand



### 3. Basic operation of the keys and display icons

| Parent unit                                                                       |                              |                                                                                                                                                                                |
|-----------------------------------------------------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>ON/OFF button</b>         | Press and hold to turn the Parent Unit ON/OFF.                                                                                                                                 |
|  | <b>Vol+ and Vol- buttons</b> | Press +/- to select volume level of the Parent Unit.                                                                                                                           |
|  | <b>UP/DOWN buttons</b>       | Press to tilt the camera up or down.<br>Press to adjust menu setting when menu is active.                                                                                      |
|  | <b>LEFT/RIGHT buttons</b>    | Press to pan the camera left or right.<br>Press to access menu options when menu is active.                                                                                    |
|  | <b>MENU button</b>           | Press to access or exit the menu.                                                                                                                                              |
|  | <b>OK button</b>             | In menu mode, press to confirm a selection.<br>When multiple cameras are paired to the parent unit, press to switch cameras, select camera scan or split screen viewing modes. |
|  | <b>DISPLAY ON/OFF</b>        | Press to turn the LCD screen ON/OFF.<br>Audio will be active when the screen is off.                                                                                           |
|  | <b>TALK button</b>           | Press and hold to talk to your baby.                                                                                                                                           |
|  | <b>RESET pin hole</b>        | Press and hold with a small pin to reset the unit.                                                                                                                             |
| Baby Unit                                                                         |                              |                                                                                                                                                                                |
|  | <b>PAIR button</b>           | Press and hold to pair with the parent unit or HubbleClub App.                                                                                                                 |
|  | <b>Wi-Fi ON/OFF Switch</b>   | ON to enable Wi-Fi connection with HubbleClubApp<br>OFF to disable Wi-Fi connectivity (Privacy mode)                                                                           |

| Menu Icons                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | LCD Brightness Level Control (8 Levels).                                                                                                                                                                                                                                                                                                                                                                                                                            |
|  | Zoom Level Control.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|  | Audio Media selection - Personal Recordings  , Lullabies/Soothing Sounds  , Audio Books  , Volume control of media playback  . |
|  | Alarm Setting<br>On status bar, indicates alarm set, and when flashing, that alarm time has been reached or missed.                                                                                                                                                                                                                                                                                                                                                 |
|  | Tap to talk to Baby Unit.                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|  | Tap to turn Night Light on or off.                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|  | Camera Control (add  , del  , view  , scan  ).                                                                                  |
|  | Set Screen Off Timer (Off, 5 mins, 15 mins, 30 mins).                                                                                                                                                                                                                                                                                                                                                                                                               |
|  | Temperature scale select (°C)<br>Readings display in grey, but turns RED if > 29 °C or < 14 °C.<br>Displays HH °C if >36 °C.<br>Displays LL °C if < 1 °C.                                                                                                                                                                                                                                                                                                           |

\* The playlist appears only if you make the audio recording via HubbleClub for Partners app.

| Audio Media Playback menu icons                                                   |                                                       |
|-----------------------------------------------------------------------------------|-------------------------------------------------------|
|  | Select to display personal recording playlist. *      |
|  | Select to display soothing sound or lullaby playlist. |
|  | Select to display audio book playlist.                |
|  | Volume control of media playback.                     |
|  | Play selected audio media on the playlist.            |
|  | Stop playing audio media.                             |

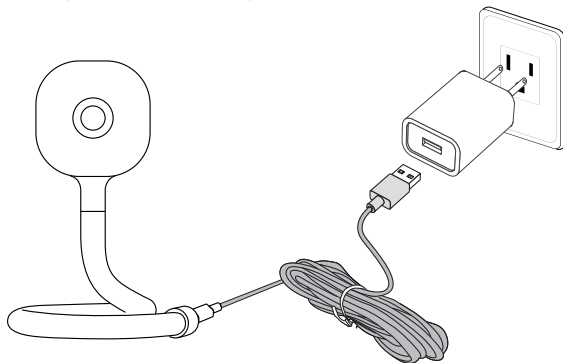
## Display icons

|                                                                                   |                                                        |
|-----------------------------------------------------------------------------------|--------------------------------------------------------|
|  | Signal Level (5 Levels).                               |
|  | Night Vision Mode (Video also changes to Black/White). |
|  | Indicates the screen off timer is set.                 |
|  | Volume Level Control (8 Levels).                       |
|  | No Baby Unit detected.                                 |
|  | Battery Level Indicator (4 Levels).                    |

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### 3. Setting up your Camera Unit

#### Connecting the Power Supply for the Camera Unit



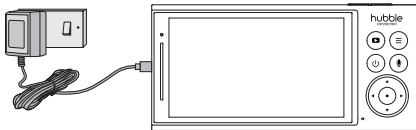
1. Insert the USB-A (bigger end) plug of the USB cable into the USB charger then insert the USB-C (smaller end) into the USB-C socket at the end of the flexible arm of the camera
2. Connect the USB charger to the electrical outlet.
3. The power indicator on the camera lights in green colour.

#### **Note**

*Only use the supplied power adapter (DC5V/1500mA)*

## B. Connecting the Power Supply of the Parent Unit.

A rechargeable battery (Lithium ion battery 3.8V 5000mAh) inside the Parent Unit allows you to move it without losing the link and picture from the Baby Unit. We recommend charging the for at least 6 hours before first use, and when the Parent Unit indicates the battery is low.



- Connect the USB-C plug of the power adapter to the parent unit and the other end to the electrical outlet. Only use the adapter (DC5V/1500mA).
- Press and hold the  button to turn the Parent unit on, the Parent unit and Baby unit are automatically linked and ready to use.

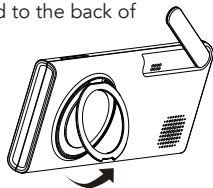
### NOTE:

When the Baby and Parent Units are both turned on and within range, the Parent Unit should show a color image from the Baby Unit camera, but if the room is dark, the image will be in black and white, with an  icon showing the Baby Unit is in Night Vision mode.

## C. Desktop Stand of the Parent Unit

- The parent unit comes with a desktop round ring stand attached to the back of the parent unit.
- To place the parent unit on a desk, simply pull out the stand, as shown.

**Note:** Place the parent unit on a flat, even surface.

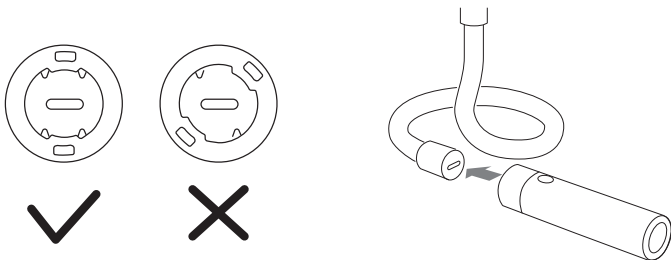




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## D. Connecting the Camera unit to the Portable Battery

Apart from being powered by an electrical outlet, the camera can also be connected to a portable battery, adding mobility to the setup. The portable battery is a 3.8V 4000mAh Lithium-ion battery that allows you to move it without losing the link with the Parent Unit and the HubbleClub App. The battery provides up to 15 hours of standby with day vision and 10 hours when using night vision. We recommend charging for at least 16 hours before first use.



- Rotate the lock nut of the portable battery with the orientation pattern as above figure.
- Plug the portable battery to the end of the flexible arm
- Rotate the lock nut of the portable battery to lock the connection of the flexible arm and the portable battery.

## 4. Setting up the Camera Unit for Wi-Fi® internet viewing

### A. Install HubbleClub by Hubble Connected App



1. Scan the QR code with your smart device and download HubbleClub by Hubble Connected App from the App Store for iOS devices or from the Google Play™ Store for Android™ devices.
2. Install HubbleClub by Hubble Connected App on your device.

### B. View on Compatible Smartphones and Tablets.



1. Open the HubbleClub by Hubble Connected App on your compatible smartphone or tablet.
2. Follow the in-app instructions to create your Hubble account and connect to your device.

***Please take note of the following minimum system requirements:***

Smartphones/Tablets: iOS 14.0, Android™ 8.0

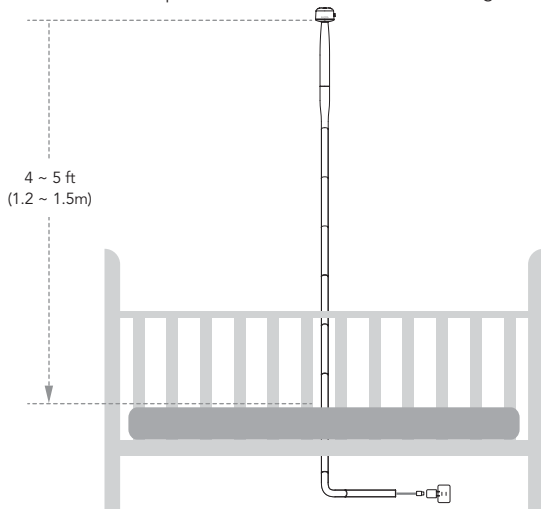
#### ***WARNING!***

***THIS BABY MONITOR ALLOWS INTERNET USERS TO HEAR OR VIEW ACTIVITY. USE THE SECURITY FEATURES INCLUDED WITH THIS DEVICE TO RESTRICT INTERNET VIEWERSHIP***

## 5. Installation of the Camera

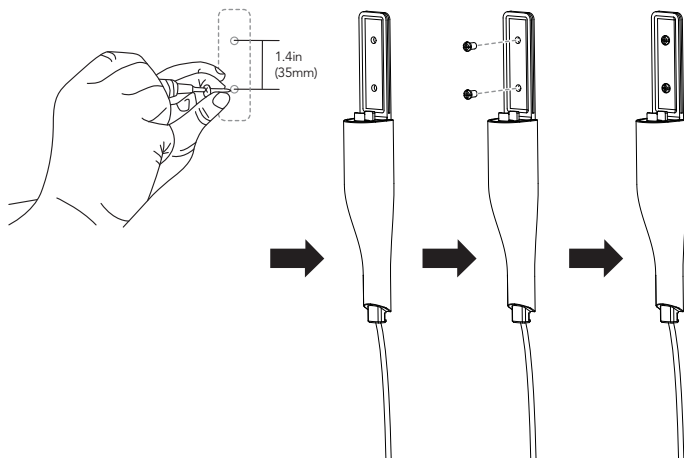
Go Baby AI Camera features advanced AI prediction algorithms so that unsafe sleep postures like when baby has their face covered face or aren't on their back, are detected and you are alerted via the HubbleClub app.

For accurate detection and notification of all events, please mount the camera in a bird's eye view to oversee your baby at about 4 to 5 ft (1.2 to 1.5m) distance for optimal detection like the illustration below. You can also read up more on correct camera installation angles in our [digital knowledge base](#).

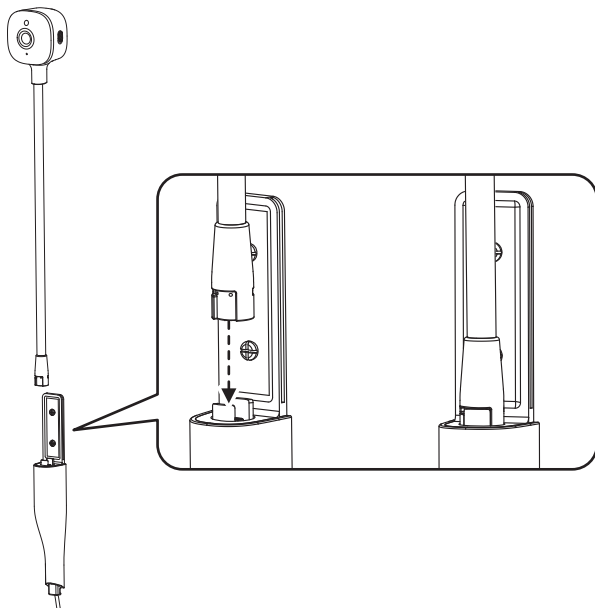


## Wall Mounting

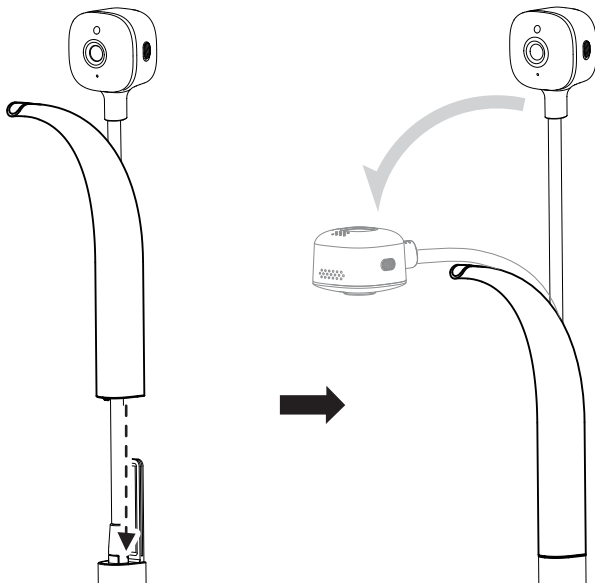
- Position the camera mounting wall plate on the wall according to the expected camera height against the crib mattress.
- Mark on the wall the two mounting screw holes of the camera mounting plate
- Drill 2 holes with the size suitable for fitting a #6 (4mm) screw drywall anchor
- Use the #6 (4mm) self-tapping screws and associated drywall anchors to mount the disc on the wall



- 
- Connect the USB-C socket at the end of the camera flexible arm to the USB-C plug inside the round hole of the mounting wall plate.

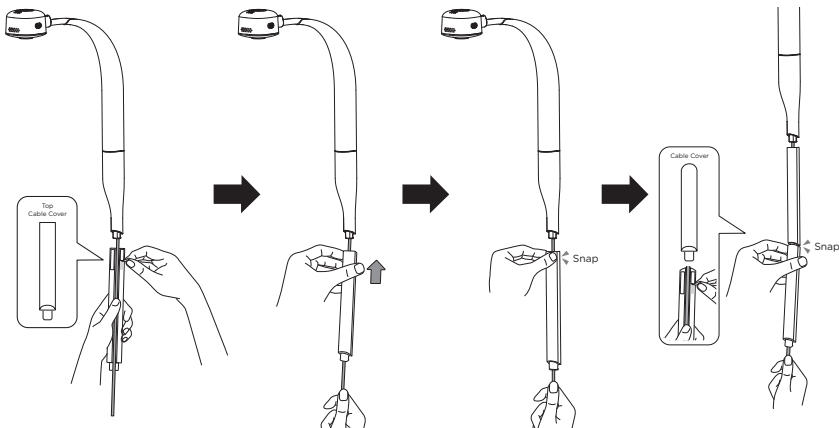


- Keep the camera flexible arm straight and slide in the camera support sleeve along the rail of the mounting wall plate all the way to the end.
- Align the camera head along the supporting sleeve profile, adjust the camera head for the optimal viewing angle

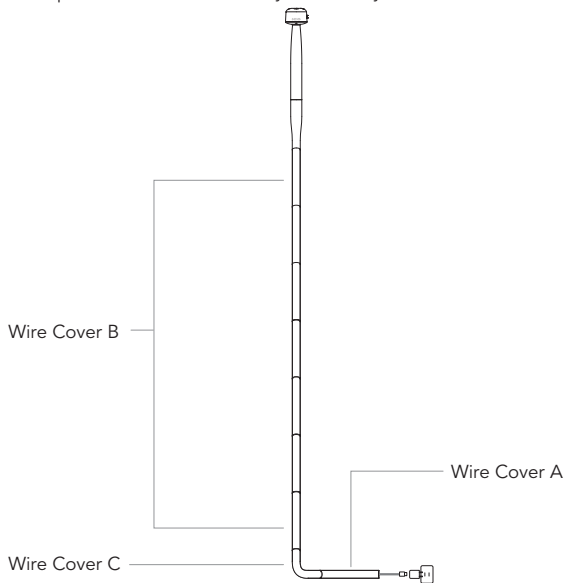


To prevent the power cable from being within reach and being a potential choke hazard for the baby in the crib, it is highly recommended to cover the power cable with the Wall Wire Cover provided – **Cover A is for the start and end; Cover B is for the middle sections and Cover C is the right-angled cover for turning the orientation from vertical to horizontal.**

- Clean the wall with a soft cloth or an alcohol wipe before using the adhesive.
- Remove the clear film from the double adhesive behind each of the wall wire covers as below shown.
- Start with wall wire cover A below the camera to cover the power cable then press the cover to Stick to the wall
- Snap fit the wall wire cover B immediate after the cover A. Then press to stick to the wall
- Repeat snapping the wall wire cover B



- 
- Repeat the steps until the cable is entirely covered by the wall wire covers as shown below.



- Connect the end of the extension cable to the USB-C plug of the power adapter.
- Connect the USB charger to the electrical outlet.



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## 6. Disposal of the Device (environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this. Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.



## 7. General Information

If your product is not working properly, read this Quick Start Guide or the online User's Guide of one of the models listed on page 1.

For questions, warranty, support or service related to the product, please contact us by

**Live Chat:** [hubbleconnected.com](https://hubbleconnected.com)

**Email:** [support@hubbleconnected.com](mailto:support@hubbleconnected.com)

### ***Consumer Products and Accessories Limited Warranty ("Warranty")***

Thank you for purchasing this Hubble Connected branded product manufactured under license by Hubble Baby Care Limited ("HBC").

#### ***What Does this Limited Warranty Cover?***

Subject to the items listed below in the section "What is not Covered" HBC warrants that this Hubble connected branded product ("Product") will be free from defects in material and workmanship under normal use for a period of 1 years from the date of purchase and that any certified accessory ("Accessory") sold for use with this product will be free from defects in materials and workmanship under normal use for a period of 90-days from the date of purchase. This Limited Warranty is your exclusive warranty and is not transferable.

#### ***What is not covered?***

This Limited Warranty excludes and does not cover:

- Normal deterioration or wear resulting from use;
- Damage caused by or resulting from misuse, abuse, or accident;
- Damage caused by or resulting from improper operation or storage;
- Damage caused by or resulting from contact with foreign substances, including, but not limited, to liquid, water, rain, humidity, perspiration, sand, dirt, and/or food;
- Damage caused by or resulting from the use of Non-Hubble Connected branded or certified Products or Accessories or other peripheral equipment.
- Damage caused by or resulting from modifications, alterations, tampering, improper installation, or repairs by someone other than Hubble connected, HBC or their authorized representatives.
- Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories; and,
- Periodic maintenance, repair and replacement of parts due to normal wear and tear.

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***What Other Limitations Are There?***

THIS LIMITED WARRANTY SETS FORTH THE ENTIRE LIABILITY OF HBC AND CONTAINS YOUR SOLE AND EXCLUSIVE REMEDY. OTHER THAN THIS LIMITED WARRANTY, HBC MAKES NO ADDITIONAL REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF YOUR STATE DOES NOT PERMIT THE DISCLAIMER OF WARRANTIES, THEN THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. REPAIR OR REPLACEMENT IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST HBC AND HUBBLE CONNECTED. IN NO EVENT SHALL HBC OR HUBBLE CONNECTED'S LIABILITY TO REPAIR OR REPLACE YOUR PRODUCT OR ACCESSORY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT AND ACCESSORY AND HBC AND HUBBLE CONNECTED'S TOTAL LIABILITY FOR DAMAGES ARISING FROM THIS LIMITED WARRANTY SHALL NOT EXCEED THE PRICE YOU PAID FOR THE PRODUCT AND ACCESSORY REGARDLESS OF WHETHER SUCH CLAIM ARISES UNDER CONTRACT, STATUTE, TORT OR OTHERWISE. IN NO EVENT AND UNDER NO CIRCUMSTANCES WILL HBC OR HUBBLE CONNECTED BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES. ALL DISCLAIMERS, LIMITATIONS OF LIABILITY AND MODIFICATIONS OF WARRANTIES STILL APPLY EVEN IF THE LIMITED REMEDY OF REPAIR AND REPLACEMENT FAILS OF ITS ESSENTIAL PURPOSE.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from one jurisdiction to another.

***Who is covered?***

This Warranty extends only to the first consumer purchaser and is not transferable.

***What will Hubble Baby Care Limited do?***

HBC or its authorized distributor at its sole discretion will, at no charge, repair or replace any Products or Accessories that do conform to this Warranty. In the event that replacement is necessary to remedy a defect in material or workmanship, HBC may use new or re manufactured products, accessories or parts of equal quality to the original Product or Accessory.

***How to Obtain Warranty Service or Other Information?***

For questions, warranty, support or service related the product, please contact us by

**Live Chat:** [hubbleconnected.com](https://hubbleconnected.com)

**Email:** [Support@hubbleconnected.com](mailto:Support@hubbleconnected.com)

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to an HBC Authorized Repair Center.

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You must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, (e) your name, address, email address and telephone number. These terms and conditions constitute the complete warranty agreement between you and HBC regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by HBC or representations made by any agent, employee or staff of HBC, that may have been made in connection with your purchase of any Product and/or Accessory.

## FCC (part 15) and IC regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

### Radiation Exposure Statement

**For Baby Unit** - This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20cm between the radiator and your body.

**For Parent Unit** - The device has been evaluated to meet general RF exposure requirement. The SAR limit of USA(FCC) is 1.6 W/kg averaged over one gram of tissue. Device types BABY MONITOR (FCC ID: 2BMBQ-HB588AIPU) has also been tested against this SAR limit. The highest reported SAR values for body - worn is 0.797W/kg. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

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**Industry Canada**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs exemptés de licence qui sont conformes aux RSS exemptés de licence d'innovation, sciences et développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:

- (1) ce dispositif ne peut pas causer d'interférence.
- (2) ce dispositif doit accepter toute interférence, y compris l'interférence qui peut causer un fonctionnement indésirable du dispositif.

**Radiation Exposure Statement****For Baby Unit**

The device has been evaluated to meet general RF exposure requirement.

To maintain compliance with RSS-102 — Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF.

Pour être conforme aux lignes directrices RSS-102 - exposition aux radiofréquences (RF), cet équipement doit être installé et exploité à une distance minimale de 20cm entre le radiateur et votre corps.

**For Parent Unit**

The device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 Radio Frequency (RF) Exposure guidelines. The SAR limit of ISED is 1.6 W/kg averaged over one gram of tissue. Device types BABY MONITOR with HB588AIPU (IC: 33263-HB588AIPU) has also been tested against this SAR limit. The highest reported SAR values for body - worn is 0.797W/kg. This equipment should be installed and operated with a minimum distance of 0mm between the radiator and your body.

L'appareil a été évalué pour répondre aux exigences générales en matière d'exposition aux RF. Maintenir la conformité aux lignes directrices RSS-102 sur l'exposition aux radiofréquences (RF). Le das limite de l'ed est de 1,6 W/kg en moyenne sur un gramme de tissu. Types d'appareils moniteur bébé avec HB588AIPU (IC: 33263-HB588AIPU) a également été testé contre cette limite de das. Le das le plus élevé signalé pour le port corporel est de 0,797w /kg. Cet équipement doit être installé et utilisé à une distance minimale de 0mm entre le radiateur et votre corps.

**Note:**

5.2G band is restricted to indoor use only.

La bande de 5.2G est limitée à l'usage d'intérieur seulement.

**Download User Guide from website: [support.hubbleconnected.com](http://support.hubbleconnected.com)**



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