

Quick Start Guide



AT&T

Model name: 54237-1

EN

As the information in this manual is subject to change, particularly due to technical or legal constraints, we invite you to regularly consult the latest version of the complete user manual, which is available at **https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf**

CORE-P6

Model name : 54237-1

Designed in France / Assembled in Indonesia

Imported by : Crosscall

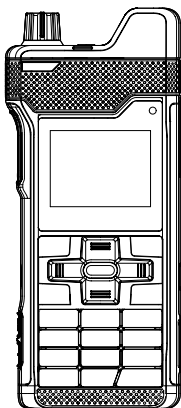
245 rue Paul Langevein

13290 Aix-en-Provence

France

www.crosscall.com

What's in the box



Phone

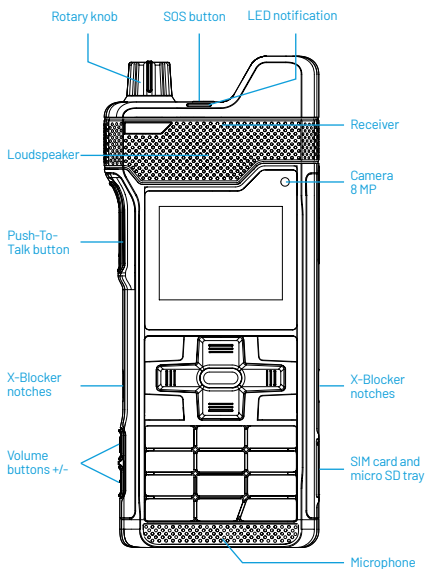


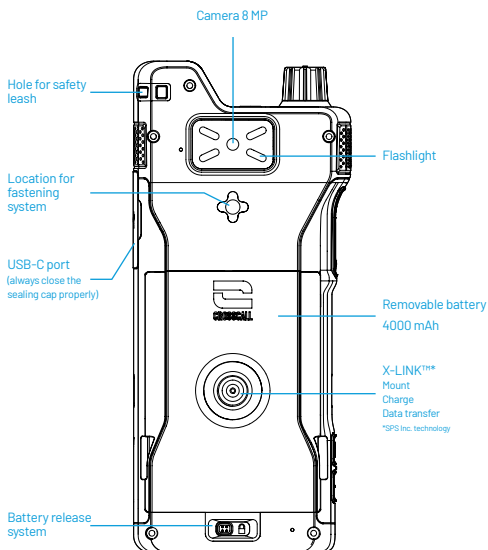
USB-C/C cable



SIM tool

Get to know your phone





Bands	Frequency	Maximum power
WCDMA Band1	1920-2170MHz	23±2 dBm
WCDMA Band2	1850-1990MHz	23±2 dBm
WCDMA Band4	1710-2155MHz	23±2 dBm
WCDMA Band5	824-894MHz	23±2 dBm
WCDMA Band8	880-960MHz	23±2 dBm
LTE Band1	1920-2170MHz	23±2 dBm
LTE Band2	1850-1990MHz	23±2 dBm
LTE Band3	1710-1880MHz	23±2 dBm
LTE Band4	1710-2155MHz	23±2 dBm
LTE Band5	824-894MHz	23±2 dBm
LTE Band7	2500-2690MHz	23±2 dBm
LTE Band8	880-960MHz	23±2 dBm
LTE Band12	699-746MHz	23±2 dBm
LTE Band14	758-798MHz	23±2 dBm
LTE Band17	704-746MHz	23±2 dBm
LTE Band20	791-862MHz	23±2 dBm
LTE Band28	703-803MHz	23±2 dBm
LTE Band30	2305-2360MHz	23±2 dBm
LTE Band38	2570-2620MHz	23±2 dBm
LTE Band39	1880-1920MHz	23±2 dBm
LTE Band40	2300-2400MHz	23±2 dBm
LTE Band41	2496-2690MHz	26±3 dBm
LTE Band42	3400-3600MHz	23±2 dBm
LTE Band43	3600-3800MHz	23±2 dBm
LTE Band48	3550-3700MHz	23±2 dBm
LTE Band66	1710-2200MHz	23±2 dBm
NR FDD Band n1	1920-2170MHz	23±2 dBm
NR FDD Band n2	1850-1990MHz	23±2 dBm
NR FDD Band n3	1710-1880MHz	23±2 dBm
NR FDD Band n5	824-894MHz	23±2 dBm
NR FDD Band n7	2500-2690MHz	23±2 dBm
NR FDD Band n14	758-798MHz	23±2 dBm
NR FDD Band n20	791-862MHz	23±2 dBm
NR FDD Band n30	2305-2360MHz	23±2 dBm
NR FDD Band n66	1710-2200MHz	23±2 dBm

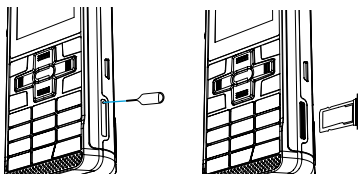
Bands	Frequency	Maximum power
NR FDD Band n77	3300-4200MHz	25±2 dBm
WIFI 2.4G	2412-2472MHz	17±2 dBm
WIFI 5G	5150-5725MHz	17±2 dBm
WIFI 5G	5725-5850MHz	17±2 dBm
BT	2402-2480MHz	17±2 dBm
NFC	13.56MHz	<10dBuA/m

User manual available on : https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf

The quick start guide will show you how to get started with your new device.

Installing the SIM card

1. Eject the SIM card tray using the card ejection tool provided in the flap of this notice, inserting it into the hole provided for this purpose.



2. Fully take out the tray.

3. You can install 2 nano SIM cards in your device.

To ensure optimal compatibility with operator services, insert your first SIM card in the first compartment identified by the words "SIM 1".

Be sure to place your SIM card with the metal side towards you, positioning the "cut" corner of your card at the top left of the compartment.



If desired, insert a second SIM card into the second compartment located on the back of the drawer, identifiable by the words "SIM 2".

Be sure to place your SIM card with the metal side towards you, positioning the "cut" corner of your card at the top left of the compartment.



Important: To ensure that your device is watertight, make sure that the tray is completely inserted and locked.

You can also use the eSIM function. To do this, simply open the phone's settings, select «Connectivity», «Network & internet», then «SIM and eSIM Profiles». Under the 2 nano SIM cards, you have the option of adding an eSIM. Scan the eSIM QR code sent to you by your operator. Repeat the scanning step for each new eSIM that you want to install.

Important: You have the option of using the nano SIM 1 and nano SIM 2 cards, or the nano SIM 1 and the eSIM function, at the same time. The nano SIM 2 and eSIM function cannot be used at the same time. Of course, you have the possibility of using only the nano SIM 1 card or the nano SIM 2 card.

Information on specifications relating to charging capacities and compatible charging device

To avoid prematurely draining your device battery, we recommend that you follow the battery charging instructions for each charging cycle. To do this, it is better to top up the battery when it reaches 20% and avoid charging it beyond 80%, rather than putting it

through full charging cycles (from 0% to 100%).

You can automatically stop your charge at 80% using the «Charge limited to 80%» option available in the «Settings > Device > Battery life optimization» menu.

For environmental reasons, this packaging does not contain a charger. This device can be powered using most USB adapters and a cable with a USB connector.

In order to ensure that your device is charged properly and to avoid damaging its battery, you should preferably use the USB-C/USB-C cable supplied with your phone.

The power delivered by the charger must be between a minimum of 5 watts, required by the radioelectric equipment, and a maximum of 10 watts, in order to achieve the maximum charging speed.

Battery use and maintenance instructions

1. Factors affecting battery lifespan:

- **Exposure to High Temperatures:** Prolonged exposure of the device to high temperatures can significantly shorten the battery's lifespan. It is recommended to keep the device in a moderately tempered environment.
- **Charge Level:** Keeping the battery within an optimal charge range (generally between 20% and 80%) can extend its lifespan. Avoid letting the battery discharge completely or charging it to 100% on a regular basis.
- **Fast Charging:** Frequent use of fast charging may lead to quicker battery degradation. It is advisable to use this feature sparingly.
- **Reduce Screen Brightness:** Lower the screen brightness to a level that is comfortable for your eyes. You can do this manually or enable adaptive brightness to adjust automatically according to ambient lighting conditions.
- **Use Dark Mode:** It is recommended to enable dark mode, as it consumes less power.

2. Impact of disabling wireless connections on power consumption:

- **Wi-Fi and Bluetooth:** Disabling Wi-Fi and Bluetooth can reduce the device's power consumption, thereby extending battery life. It is advisable to turn off these features when they are not in use.

Accessing Battery Management System Information

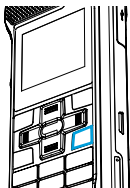
To access various details related to your device's battery, such as the number of full charge cycles, discharge cycles, or the battery capacity, open the **Settings** menu, go to **Battery**, then **Battery State**.

Starting the device

To switch on the device, press the On/Off button for a few seconds.

Phone configuration

To set up your phone, select your language and follow the instructions displayed on the screen.



X-LINK™*

The smart magnetic attachment system



This magnetic connector on the back of your device can be used to attach and connect your device to exclusive X-LINK™ accessories in a single action. Depending on the accessories, the X-LINK™ can charge your phone or transfer data. (*Magconn Technology)

X-BLOCKER



In situations that require maximum hold, this exclusive accessory supplied with your phone guarantees secure attachment for your device to compatible accessories. It is easily attached to the slots on the side of your mobile. The silicone coating reduces vibrations caused by knocks. Discover the full range of accessories compatible with the X-LINK™ and the X-BLOCKER on www.crosscall.com > Accessories

Deleting data (factory reset)

Before performing a reset, make sure you have backed up your important data stored on the device.

To reset your device to factory settings, go to Settings > Personal > Reset options and click on «Erase all data» (factory reset).



This action will erase all data from your phone's internal memory.

This menu also gives you the option of resetting just your preferences or the Wi-Fi, mobile data and Bluetooth



Accessibility features

For more information, please refer to the online manual.

Accessibility features are designed to assist users with specific needs, such as visual, hearing, or motor impairments. These features make the device easier and more efficient to use (availability may vary depending on the version of Android).

- Sound notifications: Get alerted when important sounds are detected in your home, such as a smoke alarm or a doorbell.
- Live Transcribe: Displays spoken words as on-screen text in real time.
- Voice Access: Allows you to control your device using voice commands.
- TalkBack: Enables interaction with the device through spoken feedback and touch gestures.
- Select to Speak: Lets you select items on the screen to be read aloud or described.
- Display and text size: Adjust the size of text and display elements.
- Colour correction/inversion: Modify or invert colours for better visibility.
- Remove animations: Helps improve focus by turning off screen animations.
- Switch Access: Enables interaction with your Android device using one or more external switches instead of the touchscreen.
- Touch and hold delay: Customise the delay for long presses, interactive message display time, and automatic click settings.
- Navigation mode: Choose between gesture navigation or

3-button navigation.

- Live Captions: Automatically subtitles spoken content on your phone with a single gesture.
- Audio Description: Hear a spoken description of what's happening on screen for compatible videos.
- Flash notifications: Set your device to flash the camera light or screen for incoming notifications.
- Hearing aids: Use hearing aids with your device.
- Text-to-speech output: Converts typed text into spoken words.
- Real-time text during calls (depending on your network provider): Exchange messages in real time during a phone call.

Security measures



Waterproofness

- You have just bought an IP68 international standard-compliant mobile phone. To guarantee optimal use and watertightness, ensure that all the flaps covering the USB connectors and the earphone jack are correctly closed.
- Do not open the back cover of the device if it is in water or a very humid environment.
- The rubber seals attached to the flaps are key components of the device. Ensure that you do not damage the rubber seal when you open or close the waterproof cap. Ensure that the seal is free from any debris, such as sand or dust, to avoid damaging the device.
- The flaps covering the openings may come loose in the event of a fall or knock. Ensure that all the covers are properly aligned and completely closed.
- If the device has been submerged in water or the microphone or Loud speaker is wet, the sound may not be clear during a call. Make sure that the microphone or loud speaker is clean and dry by wiping it with a dry cloth. Do not push anything sharp (toothpick, metal object or other) into the microphone or loud speaker because this could damage the waterproof membrane.
- If you put your phone in sea water or chlorinated water, rinse it in fresh water.
- If the device gets wet, dry it thoroughly with a soft, clean cloth.
- The water resistance of the device can lead to slight vibrations under certain circumstances. These vibrations, for example when the volume is turned up high, are entirely normal and do not affect the performance of the device.
- Temperature fluctuation can lead to an increase or decrease in the pressure, which may affect the quality of the sound. If required, open the watertight flaps to release the air.
- Each time the mobile phone is immersed in water, dry the inside of the USB and JACK waterproof caps thoroughly. It is quite possible for drops of water to remain in the caps, leading to a risk of oxidation.



Battery

- Do not remove the battery from your phone yourself. If you encounter a problem, contact Crosscall Customer Services.
- Use the charger included in your original phone box
- Do not expose it to temperatures above 55°C/131°F.
- Do not tamper with your phone using sharp metal objects because this may puncture the battery.
- If your phone has been crushed or severely damaged and the battery is affected, do not touch your phone and contact Customer Services who will tell you the procedure to follow.

- If you detect signs of overheating (abnormal smell, suspicious marks), do not touch your mobile and contact Customer Service immediately who will tell you what procedure to follow.
- Do not short-circuit.
- Recycle the battery according to standards in force.
- Do not throw into fire.
- Do not charge your phone during an electrical storm.
- Do not use your charger in a humid environment, this could cause short-circuits, fires, or damage the charger.
- Leaving a battery in an extremely high-temperature environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.



Important

- Respect all the safety measures and standards relating to the use of your device when driving. Use of a hand-held telephone by the driver of a vehicle on the move is prohibited.
- Keep your telephone at least 15mm from your body when you take calls.
- Small parts may cause choking.
- Your telephone can emit a loud sound.
- Do not only rely on your telephone to make emergency calls.
- Do not use it in service stations.
- Avoid exposing to magnetic fields.
- Keep it away from pacemakers and other electronic medical devices (15cm).
- Keep the device on the side opposite the implant.
- Follow the specific restrictions for use in certain locations (hospitals, aeroplanes, petrol stations, schools, etc.)
- Please switch off your phone when you are near explosive materials or liquids.
- Avoid extreme temperatures. Do not keep your device in extremely hot or cold places.
- Do not disassemble your phone.
- Avoid impacts or damage to your phone.
- Make sure that the battery terminals do not touch any conductive materials, such as metal or liquid.
- Stop using your device if any of its parts are cracked, broken or if it overheats.
- Do not allow your children or pets to chew or lick the device.
- Do not press on your eyes, ears or any part of the body with your device and do not put it in your mouth.
- Do not use the flash close to the eyes of people or animals.
- Do not use your device outside during a thunderstorm.
- Only use the original accessories for this phone and do not install its battery in another phone.



Protecting your hearing

- This telephone adheres to the current regulations in terms of limiting the maximum output volume. Listening with earphones at high volume for extended periods can cause hearing loss!
- Stop using the product or lower the volume if you feel that your ears are ringing.
- Do not adjust the volume to too high a level, medical professionals do not recommend being exposed to a high volume for a prolonged period of time.
- If you connect headphones or earphones, do not set the volume too high, as excessive sound pressure can cause hearing loss.
- In order to avoid any hearing damage, a high volume over long

- periods of time must be avoided.
- Please only use headphones suitable for your telephone

Hearing aid compatibility

We consent to the following conditions of the waiver:

- Pass Conversational Gain at 2 N on all available narrowband and wideband codecs and air interface combinations.
- Perform 8 N conversational gain test and place conversational gain values for both 2 N and 8 N on the package label, in a manner consistent with existing hearing aid compatibility labeling rules.
- Pass distortion and receive acoustic frequency response testing, using at least one narrowband and one wideband codec, limited to one bit rate.

Recommendations to reduce user's exposure to radiation

- Use your phone where there is good reception (maximum number of signal bars) to reduce the amount of radiation your phone puts out. Avoid making calls in underground car parks or during train or car journeys.
- Use a hands-free kit or loudspeaker.
- Children and teenagers should make reasonable use of mobile phones by avoiding, for example, night-time calls and limiting the frequency and duration of calls.
- Keep the phone away from the abdomen of pregnant women and the lower abdomen of teenagers.

Safety warnings

To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

CAUTION: To avoid electric shock and damaging your device, do not charge it while it is wet or near liquids. Do not handle the device or charger with wet hands.

Environmental information

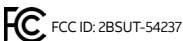
Packaging is recyclable. Recycling facilities for this product package may not exist in your area.

Please dispose of packaging responsibly and follow local recycling guidelines.

Important notice

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance summary



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

For full regulatory information, including RF exposure guidelines, visit:

https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf

Prop 65 warning



WARNING: Cancer and Reproductive Harm
www.P65Warnings.ca.gov

Information about the software

The product software version is N2161V.X.XX.XX.US01 (where X=0 to 9, A to Z, representing updates to the user experience, Google security patches, etc). Software updates are published by the manufacturer to correct bugs or improve features after the product's launch. All the software versions published by the manufacturer have been verified and always comply with the applicable regulations.

Not all the radio frequency settings (for example, the frequency band and output power) are accessible by the user or can be modified by him/her. The latest information relating to accessories and software is available in the Declaration of Conformity, which can be viewed on the website **https://www.crosscall.com/cdn/shop/files/MU_CORE-P6_US.pdf**

Storage information

Portion of storage occupied by existing content : 18GB

Specific absorption rate (SAR) information

This device has been tested and meets the FCC RF exposure guidelines.

The FCC SAR limit for wireless handheld devices is 1.6 watts per kilogram (W/kg).

The highest SAR values for this model device as reported to the FCC are:

- Head: 1.59 (W/kg)
- Body-worn: 1.59 (W/kg)
- Hotspot: 1.59 (W/kg)

Tests for body-worn operation were performed using a separation distance of 5 mm.

To comply with FCC RF exposure requirements, use of device accessories that do not meet these requirements may result in exposure levels exceeding the FCC SAR limit.

Warranty

Your phone, along with the accessories in the box, are guaranteed against any defect or malfunction that may arise due to their design or manufacture, or an equipment failure, under normal conditions of use, for the duration of the warranty period valid from the date of purchase of the phone, as shown on your original invoice. The commercial warranty automatically terminates at the end of this period.

Designed in France / Assembled in Indonesia

Imported by Crosscall - 245 rue Paul Langevain - 13290 Aix-en-Provence - France - www.crosscall.com

