

Date: April 8, 2026

Applicant: Track Group, Inc.

FCC ID: TPO-OTD50

Model: OTD 5.0

Request for Long-Term Confidentiality

To whom it may concern,

We, Track Group, Inc., request Long-Term Confidentiality for the "**internal photos**" and "**user manual**" associated with the FCC application for our product OTD 5.0 (Trademark ReliAlert XC5). Below are the detailed justifications for this request:

1. The user manual and internal photos of the product contain highly confidential and proprietary information.
2. The OTD 5.0 is not user-serviceable; it can only be installed and serviced by authorized, trained professionals. Users are strictly prohibited from disassembling the product. Track Group offers support services throughout the product life cycle, including requirements for decommissioning and sunsetting, to ensure essential infrastructure operates smoothly.
3. All sales/leases of these devices are conducted under a Confidentiality/Non-Disclosure Agreement (NDA) that restricts the disclosure of proprietary information, including internal photos and the user manual.
4. The user manual contains proprietary technical information intended specifically for professional technicians who are legally obligated under Confidentiality/NDA.
5. All sales/leases of this non-consumer device, including third-party sales, are subject to a Confidentiality/NDA, which also applies to the final end-user.
6. The OTD 5.0 and its subassemblies are integrated using Track Group's proprietary integration process.
7. OTD 5.0 is utilized within the court and judicial systems, where data accuracy is critical. No unauthorized service or tampering is permitted to ensure data integrity, as any compromise could have a direct and significant impact on public safety.
8. The points mentioned above support our claim for long-term confidentiality. Based on these justifications, we formally request that long-term confidentiality be granted.

Sincerely,



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